



ABN 40 087 652 060 AFSL No. 239686  
 16-20 Barolin Street, Bundaberg Q 4670  
 Phone (07) 4150 4000  
 Telephone Banking 1300 137 735  
 www.widebayaust.com.au



# telephone, internet & mobile banking application & maintenance form

**to apply for, modify or cancel telephone, internet & mobile banking**

### Application Type

- New Application to Activate:**  Telephone Banking Access  
 Internet & Mobile Banking Access
- Reissue Access:**  Telephone Banking Access  
 Internet & Mobile Banking Access

### Maintenance Required

- Cancel / Deactivate:**  Telephone Banking Access  
 Internet Banking Access  
 Mobile Banking Access
- Modify Accounts to be Accessed:**  Telephone Banking Access  
 Internet & Mobile Banking Access
- Modify Third Party Payments:**  Internet & Mobile Banking only
- Modify SMS Secure Mobile Phone Number:**  Internet & Mobile Banking only

Client Name \_\_\_\_\_

Email Address \_\_\_\_\_

**WBA use only**

Client No. \_\_\_\_\_

Postal Address (if sent by mail) \_\_\_\_\_

### Current Contact

Phone Numbers Home \_\_\_\_\_ Work \_\_\_\_\_ Mobile \_\_\_\_\_

### Accounts to be Accessed (this section must be completed - attach a separate sheet if there is insufficient space)

Please arrange for my following accounts where I am an authorised signatory to be given telephone/internet access through the 'smartlink' service: (list all New and Existing Accounts if modifying access details)

Full Account Name	Account Number
_____	_____
_____	_____
_____	_____

### Internet & Mobile Banking only

Enable 'SMS Secure'  Yes  No THIRD PARTY PAYMENTS - DAILY LIMIT

**For customers not requiring 'SMS Secure'** \$ \_\_\_\_\_ (maximum daily limit is \$1000)

**For customers using 'SMS Secure'** \$ \_\_\_\_\_ (maximum daily limit is \$25000)

Mobile Phone Number to receive 'SMS Secure' Code \_\_\_\_\_

**SMS Secure** is an additional security measure to assist in safe guarding your accounts.

Where SMS Secure is not applied, Daily Transaction Limits and other functions may be significantly reduced or removed.

Any payments to new third party payees will require a SMS authorisation for the first payment made.

**Third Party Payment** are those payments made to another Financial Institution or to a third party account within Wide Bay Australia.

I request Wide Bay Australia to activate/deactivate/modify my access to the service as indicated above. On signing of this form and receipt of my initial access code, I acknowledge and accept the terms and conditions as detailed in the booklet, 'Your Guide to Wide Bay Australia's Accounts and Banking Services'.

**Privacy** - By signing this Declaration, I acknowledge and consent that I have read and understood Wide Bay's Privacy Declaration.

Client signature  \_\_\_\_\_ Date \_\_\_\_\_ / \_\_\_\_\_ / \_\_\_\_\_

**Please send your completed registration form to: Wide Bay Australia Ltd  
 (no stamp required) Reply Paid 1063, Bundaberg Qld 4670**

**Thankyou for registering for  
 'smartlink'!**

**WBA use only**

**Branch Use only:** Branch No. \_\_\_\_\_ Operator No. \_\_\_\_\_ Signature verified by \_\_\_\_\_  
 Date Issued \_\_\_\_\_ / \_\_\_\_\_ / \_\_\_\_\_  Verify Client is Authorised Signatory on Accounts  Initial Password Access Code attached  
 Accounts to be Accessed flagged to YES  'smartlink' Card/PIN Mailer printed for Client

**Head Office Use only:** Date Maintenance Checked \_\_\_\_\_ / \_\_\_\_\_ / \_\_\_\_\_ Operator No. \_\_\_\_\_  
 Email sent to client (Internet & Mobile Banking only)  Letter sent to Client  PIN Packet sent by Mail (if applicable)