

# Senior Customer Service Consultant – Emerald

- Emerald Branch
- Full Time Position
- Modern Work Environment
- Progressive Organisation

Wide Bay Australia Ltd requires a full time Senior Customer Service Consultant to operate at our soon to be opened Emerald Marketplace Branch.

You will work in a team environment where your knowledge and experience will progress the branch to achieve growth and profitability through building the customer base and providing superior customer service. Previous experience with a financial institution in a similar position would be highly regarded.

## **To be successful you will need to show:**

- Excellent customer service skills
- A high degree of accuracy
- A well developed organisational and leadership capability
- Ability to meet and exceed sales targets

## **Your Duties will include:**

- Front Counter Operations and Supervision
- Providing Superior Customer Service
- Approaching and Identifying Customer Needs
- Being Proactive Towards Building Customer Growth form Emerald and the Surrounding Areas

## **We reward you with:**

- A Supportive Environment
- Full Comprehensive Training in Bundaberg
- Targeted Incentive Payments
- Staff Home Loan Rates

Further information regarding this role can be obtained by emailing us at [busdev@widebayaust.com.au](mailto:busdev@widebayaust.com.au)